



## Cape Cod Ski Club, Inc. Cancellation Policy

July, 2020

### COVID-19

If a trip is canceled due to COVID-19, meaning that the resort we are booked at will be closed prior to or during our week, ALL monies will be refunded except for the airline ticket. If the flight the club is booked on is canceled, the airline should refund that money. However, we do not have control over the airlines, so there is the possibility that you would receive a credit from the airline to use by a date determined by the airline. If the flight the club is booked on continues flying as scheduled even if the resorts are closed, you will receive a credit from the airline to use by a date determined by the airline.

### GENERAL CANCELLATIONS

Group travel has very strict cancellation policies. Hotel, air, and tour operators each have cancellation charges based on when you cancel. The club has a minimum cancellation fee of \$50.00.

In exceedingly rare cases, a scheduled trip may be affected by weather conditions and specifically lack of snow at the destination. In these circumstances, the travel chair and/or trip leader will work with the tour operator to re-design a trip and offer an alternative and comparable destination. If it becomes necessary to cancel a trip, the club and members may incur monetary loss including but not limited to various cancellation fees, deposits, rebooking fees, and airline penalties. The club will, to the best of its ability, return money to the member and this will be determined by the Board of Directors as the canceled trip is reconciled. In the event no reimbursement is obtained, the member may lose their deposits and/or payments.

### TRIP INSURANCE

The club strongly recommends you acquire personal trip insurance. Trip cancellation under group travel is more complicated than personal trips and can be quite expensive as described above. There are many companies that offer personal trip insurance. Our tour operator, Ski White Diamond, works directly with Red Sky, offering our members personal trip insurance. Please click on the link to see if this personal trip insurance is right for you. <https://groupxpress.com/W287568/>